

# COST PROPOSAL



## VII. COST PROPOSAL REQUIREMENTS

This section describes the requirements to be addressed by bidders in preparing the State's Cost Sheet. The bidder must use the State's Cost Sheet. The bidder should submit the State's Cost Sheet in accordance with Section I Submission of Proposal.

**THE STATE'S COST SHEET AND ANY OTHER COST DOCUMENT SUBMITTED WITH THE PROPOSAL SHALL NOT BE CONSIDERED CONFIDENTIAL OR PROPRIETARY AND IS CONSIDERED A PUBLIC RECORD IN THE STATE OF NEBRASKA AND WILL BE POSTED TO A PUBLIC WEBSITE.**

This section describes the requirements to be addressed by bidders in preparing the Cost Proposal. The bidder must submit the Cost Proposal in a section of the proposal that is a separate section or is packaged separately as specified in this RFP from the Technical Proposal section. For Option A: OCIO-Hosted, see Attachment A; for Option B: Carrier-Hosted, see Attachment B; for Option C: Alternate solution, see Attachment C.

### B. PRICING SUMMARY

The State reserves the right to review all aspects of the Cost Proposal for reasonableness and to request clarification of any proposal where the cost component shows significant and unsupported deviation from industry standards or in areas where detailed pricing is required.

#### 1. COST SHEET

This summary shall present the total fixed price to perform all of the requirements of the RFP. The bidder must include details in the State's Cost Sheet supporting any and all costs.

Option A: OCIO-Hosted, see Attachment E, for Option B: Carrier-Hosted, see Attachment E, for Option C: Alternate Solution, see Attachment E.

The State reserves the right to review all aspects of cost for reasonableness and to request clarification of any proposal where the cost component shows significant and unsupported deviation from industry standards or in areas where detailed pricing is required.

- CenturyLink has reviewed read and understands the specifications regarding the "COST SHEET" presenting the total fixed price to perform all of the requirements of the RFP. CenturyLink has included details in the State's Cost Sheet supporting any and all costs. Please see attachment E, for Option B which outlines pricing required by the state.

#### 2. PRICES

Prices quoted shall be net, including transportation and delivery charges fully prepaid by the bidder, F.O.B. destination named in the RFP. No additional charges will be allowed for packing, packages, or partial delivery costs. When an arithmetic error has been made in the extended total, the unit price will govern.

- CenturyLink has read and understands. CenturyLink will provide two (2) 1GB IQ Data Bundle Private Pro 24x7 circuits to each of the state's aggregate points (1623 Farnam Street Omaha NE 68102 and 501 S. 14<sup>th</sup> Street Lincoln NE 68508) to support the transport of the 10,000+ DID's outlined in the RFP. This will insure connectivity and adequate bandwidth, redundancy and support the required specifications. The two (2) 1GB IQ Data Bundle Private Pro 24x7 circuits with have a Tiered Gigabit Ethernet which will allow for future upgrades. The cost for both circuits will carry a MRC of \$2200, and a NRC of \$4000. The (2) 1GB circuits will have Pro 24x7 monitoring the with standard 100% SLA.



## Attachment E

### Cost Proposal

#### Option B: Carrier Hosted Solution RFP 5824 Z1

Type	Basic Estimated Units - 6170	Standard Estimated Units - 3229	Premium Estimated Units - 1235
Transfer	X	X	X
Three way calling	X	X	X
Call Forward/ No Answer	X	X	X
Call Forward / Busy	X	X	X
Call Forward Universal	X	X	X
Call Pickup Group		X	X
Directed Call Pickup		X	X
Call Park		X	X
Conferencing (Min. 6 Party)		X	X
Last Call Return	X	X	X
Message Waiting Indicator	X	X	X
Hold	X	X	X
Auto Dial Keys			X
Speed Dial List			X
Follow Me Feature		X	X
Caller ID Logs		X	X
Add-on Compatible			X
Busy Lamp Field			X
Multi-Line Ability			X
Display		X	X
Headset Compatible		X	X

FIRM NAME: \_\_\_\_\_

<b>Price Seat and Phone Type Polycom SoundPoint VVX 301</b>	<b>Initial Contract Period Year One</b>	<b>Initial Contract Period Year Two</b>	<b>Initial Contract Period Year Three</b>	<b>Initial Contract Period Year Four</b>	<b>Initial Contract Period Year Five</b>
<b>Monthly Rate for Basic-</b>	\$13.00	\$13.00	\$13.00	\$13.00	\$13.00
<b>Monthly Rate for Standard</b>	\$17.50	\$17.50	\$17.50	\$17.50	\$17.50
<b>Monthly Rate for Premium</b>	\$18.00	\$18.00	\$18.00	\$18.00	\$18.00
<b>Install Cost per Line</b>	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

### Optional Renewals

<b>Price Seat and Phone Type Polycom SoundPoint VVX 301</b>	<b>Optional Renewal Period One – Year One</b>	<b>Optional Renewal Period One – Year Two</b>	<b>Optional Renewal Period Two – Year One</b>	<b>Optional Renewal Period Two – Year Two</b>	<b>Optional Renewal Period Three – Year One</b>	<b>Optional Renewal Period Three – Year Two</b>
<b>Monthly Rate for Basic</b>	\$13.00	\$13.00	\$13.00	\$13.00	\$13.00	\$13.00
<b>Monthly Rate for Standard</b>	\$17.50	\$17.50	\$17.50	\$17.50	\$17.50	\$17.50
<b>Monthly Rate for Premium</b>	\$18.00	\$18.00	\$18.00	\$18.00	\$18.00	\$18.00
<b>Install Cost per Line</b>	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

<b>Price Seat and Phone Type Polycom SoundPoint VVX 301</b>	<b>Optional Renewal Period Four – Year One</b>	<b>Optional Renewal Period Four – Year Two</b>	<b>Optional Renewal Period Five – Year One</b>	<b>Optional Renewal Period Five – Year Two</b>
<b>Monthly Rate for Basic</b>	\$13.00	\$13.00	\$13.00	\$13.00
<b>Monthly Rate for Standard</b>	\$17.50	\$17.50	\$17.50	\$17.50
<b>Monthly Rate for Premium</b>	\$18.00	\$18.00	\$18.00	\$18.00
<b>Install Cost per Line</b>	\$0.00	\$0.00	\$0.00	\$0.00

<b>Price Seat and Phone Type Polycom SoundPoint VVX 401</b>	<b>Initial Contract Period Year One</b>	<b>Initial Contract Period Year Two</b>	<b>Initial Contract Period Year Three</b>	<b>Initial Contract Period Year Four</b>	<b>Initial Contract Period Year Five</b>
<b>Monthly Rate for Basic-</b>	\$16.00	\$16.00	\$16.00	\$16.00	\$16.00
<b>Monthly Rate for Standard</b>	\$19.00	\$19.00	\$19.00	\$19.00	\$19.00
<b>Monthly Rate for Premium</b>	\$19.50	\$19.50	\$19.50	\$19.50	\$19.50
<b>Install Cost per Line</b>	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

### Optional Renewals

<b>Price Seat and Phone Type Polycom SoundPoint VVX 401</b>	<b>Optional Renewal Period One – Year One</b>	<b>Optional Renewal Period One – Year Two</b>	<b>Optional Renewal Period Two – Year One</b>	<b>Optional Renewal Period Two – Year Two</b>	<b>Optional Renewal Period Three – Year One</b>	<b>Optional Renewal Period Three – Year Two</b>
<b>Monthly Rate for Basic</b>	\$16.00	\$16.00	\$16.00	\$16.00	\$16.00	\$16.00
<b>Monthly Rate for Standard</b>	\$19.00	\$19.00	\$19.00	\$19.00	\$19.00	\$19.00
<b>Monthly Rate for Premium</b>	\$19.50	\$19.50	\$19.50	\$19.50	\$19.50	\$19.50
<b>Install Cost per Line</b>	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

<b>Price Seat and Phone Type Polycom SoundPoint VVX 401</b>	<b>Optional Renewal Period Four – Year One</b>	<b>Optional Renewal Period Four – Year Two</b>	<b>Optional Renewal Period Five – Year One</b>	<b>Optional Renewal Period Five – Year Two</b>
<b>Monthly Rate for Basic</b>	\$16.00	\$16.00	\$16.00	\$16.00
<b>Monthly Rate for Standard</b>	\$19.00	\$19.00	\$19.00	\$19.00
<b>Monthly Rate for Premium</b>	\$19.50	\$19.50	\$19.50	\$19.50
<b>Install Cost per Line</b>	\$0.00	\$0.00	\$0.00	\$0.00

<b>Price Seat and Phone Type Polycom SoundPoint VVX 501</b>	<b>Initial Contract Period Year One</b>	<b>Initial Contract Period Year Two</b>	<b>Initial Contract Period Year Three</b>	<b>Initial Contract Period Year Four</b>	<b>Initial Contract Period Year Five</b>
<b>Monthly Rate for Basic-</b>	\$19.50	\$19.50	\$19.50	\$19.50	\$19.50
<b>Monthly Rate for Standard</b>	\$21.00	\$21.00	\$21.00	\$21.00	\$21.00
<b>Monthly Rate for Premium</b>	\$21.50	\$21.50	\$21.50	\$21.50	\$21.50
<b>Install Cost per Line</b>	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

### Optional Renewals

<b>Price Seat and Phone Type Polycom SoundPoint VVX 501</b>	<b>Optional Renewal Period One – Year One</b>	<b>Optional Renewal Period One – Year Two</b>	<b>Optional Renewal Period Two – Year One</b>	<b>Optional Renewal Period Two – Year Two</b>	<b>Optional Renewal Period Three – Year One</b>	<b>Optional Renewal Period Three – Year Two</b>
<b>Monthly Rate for Basic</b>	\$19.50	\$19.50	\$19.50	\$19.50	\$19.50	\$19.50
<b>Monthly Rate for Standard</b>	\$21.00	\$21.00	\$21.00	\$21.00	\$21.00	\$21.00
<b>Monthly Rate for Premium</b>	\$21.50	\$21.50	\$21.50	\$21.50	\$21.50	\$21.50
<b>Install Cost per Line</b>	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

<b>Price Seat and Phone Type Polycom SoundPoint VVX 501</b>	<b>Optional Renewal Period Four – Year One</b>	<b>Optional Renewal Period Four – Year Two</b>	<b>Optional Renewal Period Five – Year One</b>	<b>Optional Renewal Period Five – Year Two</b>
<b>Monthly Rate for Basic</b>	\$19.50	\$19.50	\$19.50	\$19.50
<b>Monthly Rate for Standard</b>	\$21.00	\$21.00	\$21.00	\$21.00
<b>Monthly Rate for Premium</b>	\$21.50	\$21.50	\$21.50	\$21.50
<b>Install Cost per Line</b>	\$0.00	\$0.00	\$0.00	\$0.00



<b>Price Seat and Phone Type Polycom SoundPoint VVX 601</b>	Initial Contract Period Year One	Initial Contract Period Year Two	Initial Contract Period Year Three	Initial Contract Period Year Four	Initial Contract Period Year Five
<b>Monthly Rate for Basic-</b>	\$21.50	\$21.50	\$21.50	\$21.50	\$21.50
<b>Monthly Rate for Standard</b>	\$23.00	\$23.00	\$23.00	\$23.00	\$23.00
<b>Monthly Rate for Premium</b>	\$23.50	\$23.50	\$23.50	\$23.50	\$23.50
<b>Install Cost per Line</b>	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

### Optional Renewals

<b>Price Seat and Phone Type Polycom SoundPoint VVX 601</b>	Optional Renewal Period One – Year One	Optional Renewal Period One – Year Two	Optional Renewal Period Two – Year One	Optional Renewal Period Two – Year Two	Optional Renewal Period Three – Year One	Optional Renewal Period Three – Year Two
<b>Monthly Rate for Basic</b>	\$21.50	\$21.50	\$21.50	\$21.50	\$21.50	\$21.50
<b>Monthly Rate for Standard</b>	\$23.00	\$23.00	\$23.00	\$23.00	\$23.00	\$23.00
<b>Monthly Rate for Premium</b>	\$23.50	\$23.50	\$23.50	\$23.50	\$23.50	\$23.50
<b>Install Cost per Line</b>	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

<b>Price Seat and Phone Type Polycom SoundPoint VVX 601</b>	Optional Renewal Period Four – Year One	Optional Renewal Period Four – Year Two	Optional Renewal Period Five – Year One	Optional Renewal Period Five – Year Two
<b>Monthly Rate for Basic</b>	\$21.50	\$21.50	\$21.50	\$21.50
<b>Monthly Rate for Standard</b>	\$23.00	\$23.00	\$23.00	\$23.00
<b>Monthly Rate for Premium</b>	\$23.50	\$23.50	\$23.50	\$23.50
<b>Install Cost per Line</b>	\$0.00	\$0.00	\$0.00	\$0.00

<b>Price Seat and Phone Type Cisco Small Business SPA 122</b>	<b>Initial Contract Period Year One</b>	<b>Initial Contract Period Year Two</b>	<b>Initial Contract Period Year Three</b>	<b>Initial Contract Period Year Four</b>	<b>Initial Contract Period Year Five</b>
<b>Monthly Rate for Basic-</b>	\$13.00	\$13.00	\$13.00	\$13.00	\$13.00
<b>Monthly Rate for Standard</b>	\$17.50	\$17.50	\$17.50	\$17.50	\$17.50
<b>Monthly Rate for Premium</b>	\$18.00	\$18.00	\$18.00	\$18.00	\$18.00
<b>Install Cost per Line</b>	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

### Optional Renewals

<b>Price Seat and Phone Type Cisco Small Business SPA 122</b>	<b>Optional Renewal Period One – Year One</b>	<b>Optional Renewal Period One – Year Two</b>	<b>Optional Renewal Period Two – Year One</b>	<b>Optional Renewal Period Two – Year Two</b>	<b>Optional Renewal Period Three – Year One</b>	<b>Optional Renewal Period Three – Year Two</b>
<b>Monthly Rate for Basic</b>	\$13.00	\$13.00	\$13.00	\$13.00	\$13.00	\$13.00
<b>Monthly Rate for Standard</b>	\$17.50	\$17.50	\$17.50	\$17.50	\$17.50	\$17.50
<b>Monthly Rate for Premium</b>	\$18.00	\$18.00	\$18.00	\$18.00	\$18.00	\$18.00
<b>Install Cost per Line</b>	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

<b>Price Seat and Phone Type Cisco Small Business SPA 122</b>	<b>Optional Renewal Period Four – Year One</b>	<b>Optional Renewal Period Four – Year Two</b>	<b>Optional Renewal Period Five – Year One</b>	<b>Optional Renewal Period Five – Year Two</b>
<b>Monthly Rate for Basic</b>	\$13.00	\$13.00	\$13.00	\$13.00
<b>Monthly Rate for Standard</b>	\$17.50	\$17.50	\$17.50	\$17.50
<b>Monthly Rate for Premium</b>	\$18.00	\$18.00	\$18.00	\$18.00
<b>Install Cost per Line</b>	\$0.00	\$0.00	\$0.00	\$0.00

<b>Price Seat and Phone Type Polycom SoundStation 5000</b>	Initial Contract Period Year One	Initial Contract Period Year Two	Initial Contract Period Year Three	Initial Contract Period Year Four	Initial Contract Period Year Five
<b>Monthly Rate for Basic-</b>	\$24.00	\$24.00	\$24.00	\$24.00	\$24.00
<b>Monthly Rate for Standard</b>	\$24.00	\$24.00	\$24.00	\$24.00	\$24.00
<b>Monthly Rate for Premium</b>	\$24.00	\$24.00	\$24.00	\$24.00	\$24.00
<b>Install Cost per Line</b>	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

### Optional Renewals

<b>Price Seat and Phone Type Polycom SoundStation 5000</b>	Optional Renewal Period One – Year One	Optional Renewal Period One – Year Two	Optional Renewal Period Two – Year One	Optional Renewal Period Two – Year Two	Optional Renewal Period Three – Year One	Optional Renewal Period Three – Year Two
<b>Monthly Rate for Basic</b>	\$24.00	\$24.00	\$24.00	\$24.00	\$24.00	\$24.00
<b>Monthly Rate for Standard</b>	\$24.00	\$24.00	\$24.00	\$24.00	\$24.00	\$24.00
<b>Monthly Rate for Premium</b>	\$24.00	\$24.00	\$24.00	\$24.00	\$24.00	\$24.00
<b>Install Cost per Line</b>	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

<b>Price Seat and Phone Type Polycom SoundStation 5000</b>	Optional Renewal Period Four – Year One	Optional Renewal Period Four – Year Two	Optional Renewal Period Five – Year One	Optional Renewal Period Five – Year Two
<b>Monthly Rate for Basic</b>	\$24.00	\$24.00	\$24.00	\$24.00
<b>Monthly Rate for Standard</b>	\$24.00	\$24.00	\$24.00	\$24.00
<b>Monthly Rate for Premium</b>	\$24.00	\$24.00	\$24.00	\$24.00
<b>Install Cost per Line</b>	\$0.00	\$0.00	\$0.00	\$0.00

<b>Price Seat and Phone Type Polycom SoundStation 6000</b>	Initial Contract Period Year One	Initial Contract Period Year Two	Initial Contract Period Year Three	Initial Contract Period Year Four	Initial Contract Period Year Five
<b>Monthly Rate for Basic-</b>	\$32.50	\$32.50	\$32.50	\$32.50	\$32.50
<b>Monthly Rate for Standard</b>	\$32.50	\$32.50	\$32.50	\$32.50	\$32.50
<b>Monthly Rate for Premium</b>	\$32.50	\$32.50	\$32.50	\$32.50	\$32.50
<b>Install Cost per Line</b>	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

### Optional Renewals

<b>Price Seat and Phone Type Polycom SoundStation 6000</b>	Optional Renewal Period One – Year One	Optional Renewal Period One – Year Two	Optional Renewal Period Two – Year One	Optional Renewal Period Two – Year Two	Optional Renewal Period Three – Year One	Optional Renewal Period Three – Year Two
<b>Monthly Rate for Basic</b>	\$32.50	\$32.50	\$32.50	\$32.50	\$32.50	\$32.50
<b>Monthly Rate for Standard</b>	\$32.50	\$32.50	\$32.50	\$32.50	\$32.50	\$32.50
<b>Monthly Rate for Premium</b>	\$32.50	\$32.50	\$32.50	\$32.50	\$32.50	\$32.50
<b>Install Cost per Line</b>	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

<b>Price Seat and Phone Type Polycom SoundStation 6000</b>	Optional Renewal Period Four – Year One	Optional Renewal Period Four – Year Two	Optional Renewal Period Five – Year One	Optional Renewal Period Five – Year Two
<b>Monthly Rate for Basic</b>	\$32.50	\$32.50	\$32.50	\$32.50
<b>Monthly Rate for Standard</b>	\$32.50	\$32.50	\$32.50	\$32.50
<b>Monthly Rate for Premium</b>	\$32.50	\$32.50	\$32.50	\$32.50
<b>Install Cost per Line</b>	\$0.00	\$0.00	\$0.00	\$0.00



<b>Price Seat and Phone Type Polycom SoundStation 7000</b>	<b>Initial Contract Period Year One</b>	<b>Initial Contract Period Year Two</b>	<b>Initial Contract Period Year Three</b>	<b>Initial Contract Period Year Four</b>	<b>Initial Contract Period Year Five</b>
<b>Monthly Rate for Basic-</b>	\$41.00	\$41.00	\$41.00	\$41.00	\$41.00
<b>Monthly Rate for Standard</b>	\$41.00	\$41.00	\$41.00	\$41.00	\$41.00
<b>Monthly Rate for Premium</b>	\$41.00	\$41.00	\$41.00	\$41.00	\$41.00
<b>Install Cost per Line</b>	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

**Optional Renewals**

<b>Price Seat and Phone Type Polycom SoundStation 7000</b>	<b>Optional Renewal Period One – Year One</b>	<b>Optional Renewal Period One – Year Two</b>	<b>Optional Renewal Period Two – Year One</b>	<b>Optional Renewal Period Two – Year Two</b>	<b>Optional Renewal Period Three – Year One</b>	<b>Optional Renewal Period Three – Year Two</b>
<b>Monthly Rate for Basic</b>	\$41.00	\$41.00	\$41.00	\$41.00	\$41.00	\$41.00
<b>Monthly Rate for Standard</b>	\$41.00	\$41.00	\$41.00	\$41.00	\$41.00	\$41.00
<b>Monthly Rate for Premium</b>	\$41.00	\$41.00	\$41.00	\$41.00	\$41.00	\$41.00
<b>Install Cost per Line</b>	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

<b>Price Seat and Phone Type Polycom SoundStation 7000</b>	<b>Optional Renewal Period Four – Year One</b>	<b>Optional Renewal Period Four – Year Two</b>	<b>Optional Renewal Period Five – Year One</b>	<b>Optional Renewal Period Five – Year Two</b>
<b>Monthly Rate for Basic</b>	\$41.00	\$41.00	\$41.00	\$41.00
<b>Monthly Rate for Standard</b>	\$41.00	\$41.00	\$41.00	\$41.00
<b>Monthly Rate for Premium</b>	\$41.00	\$41.00	\$41.00	\$41.00
<b>Install Cost per Line</b>	\$0.00	\$0.00	\$0.00	\$0.00

<b>Additional Optional Equipment</b>		
<b>Equipment</b>	<b>MRC</b>	<b>NRC</b>
Polycom Color Expansion Module	\$8.00	\$0.00

**Optional Costs**

	Installation Initial Contract Period – Year One	Monthly Rate Initial Contract Period – Year One	Installation Initial Contract Period – Year Two	Monthly Rate Initial Contract Period – Year Two	Installation Initial Contract Period – Year Three	Monthly Rate Initial Contract Period – Year Three
<b>ACD/UCD</b>	\$0.00	\$	\$0.00	\$	\$0.00	\$
<b>Announcement Only Mailbox</b>	\$0.00	\$5.95	\$0.00	\$5.95	\$0.00	\$5.95
<b>Auto Attendant</b>	\$0.00	\$14.95	\$0.00	\$14.95	\$0.00	\$14.95
<b>Extended Capacity Mailbox Sizes</b>	\$0.00	\$	\$0.00	\$	\$0.00	\$
<b>Three Month Intercept Feature</b>	\$0.00	\$	\$0.00	\$	\$0.00	\$
<b>Any Additional Optional items.</b>	\$0.00	\$	\$0.00	\$	\$0.00	\$
<b>Any Additional Optional Services.</b>	\$0.00	\$	\$0.00	\$	\$0.00	\$

	Installation Initial Contract Period – Year Four	Monthly Rate Initial Contract Period – Year Four	Installation Initial Contract Period – Year Five	Monthly Rate Initial Contract Period – Year Five
<b>ACD/UCD</b>	\$0.00	\$	\$0.00	\$
<b>Announcement Only Mailbox</b>	\$0.00	\$5.95	\$0.00	\$5.95
<b>Auto Attendant</b>	\$0.00	\$14.95	\$0.00	\$14.95
<b>Extended Capacity Mailbox Sizes</b>	\$0.00	\$	\$0.00	\$
<b>Three Month Intercept Feature</b>	\$0.00	\$	\$0.00	\$

	Optional Renewal Period One – Year One	Optional Renewal Period One – Year Two	Optional Renewal Period Two – Year One	Optional Renewal Period Two – Year Two	Optional Renewal Period Three – Year One	Optional Renewal Period Three – Year Two
<b>ACD/UCD</b>						
<b>Announcement Only Mailbox</b>						
<b>Auto Attendant</b>						
<b>Extended Capacity Mailbox Sizes</b>						
<b>Three Month Intercept Feature</b>						

■ Please see *Optional Services* table below for Carrier Hosted solution that is proposed.

<b>Optional Services</b>	<b>MRC</b>	<b>NRC</b>
Hosted VoIP Voicemail for Group Features (per Group)	\$5.95	N/A
Auto Attendant (per Auto Attendant)	\$14.95	\$10.00
Anywhere TNs (per Anywhere TN)	\$21.95	\$10.00
Receptionist Web Console (per console)	\$49.00	N/A
Business Communicator (Soft Phone for PC with Windows or MAC, iOS or Android tablets or mobile devices) (per Business Communicator) – Voice and Video Calling only (per Seat)	\$2.95	N/A
Business Communicator Collaboration (Soft Phone for PC with Windows or MAC, iOS or Android tablets or mobile devices) (per Business Communicator) – Voice/Video Calling with IM and Presence (per Seat)	\$5.95	N/A
Voice Mail Only Seat (per Voice Mail Only Seat) <i>911 calls cannot be made from a voice mail only seat</i>	\$5.95	N/A
Available TNs (new and ported) (per Available TN) <sup>1</sup> <i>An available TN is an unallocated TN Customer retains in a pool for later use.</i>	\$0.25	N/A
Basic business white page listing (MRC per listing) <sup>2</sup>	\$1.95	N/A
IP Failover Standard (per Circuit)	\$9.95	N/A
Voice Mail Transcription (per Seat)	\$295	N/A
Directory Assistance (per call)	\$1.99	N/A
Domestic Off-Net Calls (per minute)	\$XX	N/A
Extended Wiring NRC (per circuit) (if provided by CenturyLink) <sup>3</sup>	N/A	\$276 per circuit
PAC/VPAC (per product account) <sup>4</sup>	N/A	\$15.00

	NON-REPAIR LABOR (INSTALL, MOVE AND CHANGE)			BILLABLE REPAIR ON EQUIPMENT HAVING A VALID MAINTENANCE CONTRACT			BILLABLE REPAIR T&M CUSTOMER		
		Eve & Sat	Sun & Holiday	M-F 8a - 6p	Eve & Sat	Sun & Holiday	M-F 8a - 6p	Eve & Sat	Sun & Holiday
<b>CPE Products Tech/SDE</b>	\$100.00	\$150.00	\$200.00	\$125.00	\$187.50	\$250.00	\$200.00	\$300.00	\$400.00
	Min. Charge	Min. Charge	Min. Charge	Min. Charge	Min. Charge	Min. Charge	Min. Charge	Min. Charge	Min. Charge
	N/A	N/A	N/A	1/2 hr remote	3 hr remote	3 hr remote	1/2 hr remote	3 hr remote	3 hr remote
				1 hr onsite	3 hr onsite	3 hr onsite	1 hr onsite	3 hr onsite	3 hr onsite
<b>CPE Engineering Support</b>	Custom Quote			\$200.00	\$300.00	\$400.00	\$250.00	\$375.00	\$500.00
	Min. Charge	Min. Charge	Min. Charge	Min. Charge	Min. Charge	Min. Charge	Min. Charge	Min. Charge	Min. Charge
	1/2 hr remote	1 hr remote	1 hr remote	1/2 hr remote	1 hr remote	1 hr remote	1/2 hr remote	1 hr remote	1 hr remote
<b>CPE Trip Charge</b>	\$50	<b>For Non-Repair Legacy Voice Labor Only:</b> A trip charge applies when a technician is dispatched to a customer location within a 50-mile radius of a CenturyLink Service Center. This charge is per technician, per dispatch, if more than one tech or dispatch is required. Customers beyond the 50-mile radius pay for actual travel to the customer location and the trip charge is not applied. For Billable Repair Labor, customer pays for actual travel time regardless of location.							